## **Quality Technique Manager**

2017

IQCS

## First written test

Field	Quality area	Qualification	Quality Technique Manager	Valid date	2017. 6. 1
Exam type	Multiple choice	No. of Ques.	40	Exam hour	90 minutes
Title	Sub title	Detail		No. of Ques.	Distribution
Quality manageme nt	<ol> <li>Quality management (general)</li> <li>Quality management system</li> <li>Quality cost</li> <li>Quality cost</li> <li>Standard and process ability</li> <li>Standard and process ability</li> <li>Measurement system</li> <li>Quality management innovation activity</li> </ol>	<ul> <li>Quality management introduction</li> <li>Management and control</li> <li>Quality management purpose and effect</li> <li>Leadership</li> <li>Quality management strategy</li> <li>Quality management organizations and activity</li> <li>Education and motivation</li> <li>Quality management system certification</li> <li>Quality management structure</li> <li>Quality management principles</li> <li>Quality management principles</li> <li>Quality assurance</li> <li>Products liability</li> <li>Prevention cost</li> <li>Evaluation cost</li> <li>Failure cost</li> <li>What is standard?</li> <li>Allowances and tolerance</li> <li>Basic relation between process and standard</li> <li>Process ability investigation and interpretation</li> <li>Process capability proportion</li> <li>Measurement system analysis</li> <li>6 sigma</li> <li>Single PPM</li> <li>Quality improving activity</li> </ul>		15	37.5%
Industria I statistic s	<ol> <li>Probability and probability distribution</li> <li>Examination and estimation</li> </ol>	<ul> <li>7 methods of new QC</li> <li>Population and samples</li> <li>Probability theory</li> <li>Probability distribution</li> <li>Basic theories of examination and estimation</li> <li>Examination and estimation of</li> </ul>		10	25%

	<ol> <li>Correlation and regression analysis</li> <li>Control</li> </ol>	<ul> <li>indiscrete value</li> <li>Examination and estimation of coefficient</li> <li>What is correlation?</li> <li>Examination and estimation of correlation</li> <li>Regression analysis</li> <li>Control chart introduction</li> </ul>		
Control chart	chart introduction, coefficient value control chart, control chart judging and interpretation, control chart performance and fixing	<ul> <li>Control chart type and drawing</li> <li>Control chart condition judging</li> <li>Control chart Process interpretation</li> <li>Performance of control chart and fixing</li> </ul>	10	25%
Quality technique practice	1.Each category, check sheet, Pareto gram, characteristic factors chart, histogram, scatter plot, graph	<ul> <li>Drawing practice of each technique</li> <li>Managing and analyzing of each technique</li> <li>Practice data analysis and result</li> </ul>	5	12.5%

## 2nd practical test

Field	Quality area	Qualification	Quality Technique Manager	Valid date	2017.6.1
Exam type	Short answer	No. of Ques.	10-20	Exam hour	120 minutes
Title	Sub title	Detail		No. of Ques.	Distribution
Industry statistic s	<ol> <li>Date collection and management method</li> <li>Probability and probability distribution</li> <li>Examination and estimation</li> <li>Correlation regression analysis</li> </ol>	<ul> <li>Parameter estimation</li> <li>Population understanding</li> <li>Basic probability calculation</li> <li>Indiscrete value, coefficient value distribution understanding</li> <li>Average and variances test and estimation</li> <li>Coefficient value examination and estimation</li> <li>Two variances correlation digitization and straight line estimation</li> <li>Correlation examination and estimation</li> </ul>		Depends on percentage	100%
Quality technique practice	<ol> <li>Each         <ul> <li>category,</li> <li>check sheet,</li> <li>Pareto gram,</li> <li>characteristic</li> <li>factors chart,</li> <li>histogram,</li> <li>scatter plot,</li> <li>graph</li> </ul> </li> </ol>	technique • Managing a technique • Practice c	actice of each and analyzing of each lata analysis and result	Dopondo, on	
Control chart practice	<ol> <li>Control chart drawing and interpretation</li> <li>Control chart performance</li> </ol>	<ul> <li>Indiscrete value, coefficient value drawing and interpretation</li> <li>Explanation of control chart terms</li> <li>Control chart performance estimation</li> <li>Change in group, change between</li> </ul>		Depends on percentage	100%
	and fix	<ul><li>group estimation, process</li><li>performance measure</li><li>Control coefficient, control chart examination and estimation</li></ul>			

General quality management	1. General quality management	<ul> <li>Understand about quality cost</li> <li>Able to calculate and understand about tolerance &amp; allowable error of product standard.</li> <li>Able to calculate and interpret process capability index / process performance index</li> <li>Acquire of basic ability for 6 sigma</li> </ul>	Depends on percentage	100%
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